

QUALITY STATEMENT

At Falcon, we are committed to quality production. We are dedicated to the successful conclusion of all our electrical projects, *on time, on budget, and as promised.*

Quality is assured through a system based approach to design, construction and testing of equipment manufactured at all stages of the processes. This is highlighted by our ISO9001:2008 accreditation.

Selection and extensive ongoing training of our staff are key factors to maintaining a skilled workforce. To this end the staff at Falcon are dedicated to continual professional development and receive training throughout the year to develop and consolidate new skills.

Staff at Falcon are encouraged to be proactive and to contribute new ideas to the methods used to control the quality approach of the Company. Through this approach and by harnessing the extensive skill and experience base we have, Falcon has continued providing quality service and dedicated customised solutions to all our customers.

Falcon was the first company in the Hawke's Bay to achieve ECANZ Quality Assurance Accreditation (Dec 2010). As Master Electricians, Falcon is a member of ECANZ (Electrical Contractors Association of New Zealand) who provides the consumer with a 12 month guarantee covering members workmanship from start date to completion of the contract.

ISO9001:2015 Quality Management System Accredited.

